chipTAN: Bank transfers in the internet branch
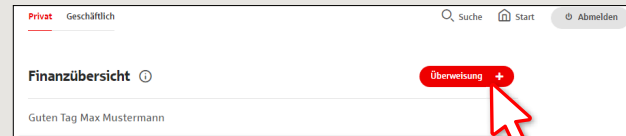
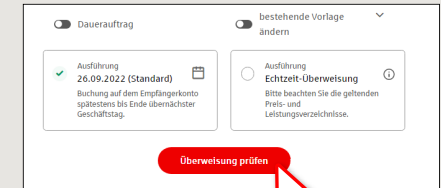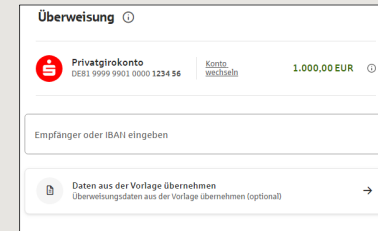**Kreissparkasse Birkenfeld**

1 Log on to our Website.
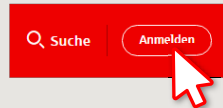
2 Click on the red field „**Überweisung**".
Then choose which of your accounts you want to transfer from.

3 Now enter the name of the recipient, their IBAN, the amount and the purpose of payment - like the invoice number if available.


In the lower part you can make further settings. By clicking on „**Überweisung prüfen**" the details are summarized again.

**4** Now choose the way in which you would like to create the TAN.

With "**chipTAN QR**", a QR code will be displayed to you.
With "**chipTAN optisch**", a flickering graphic will be displayed to you.
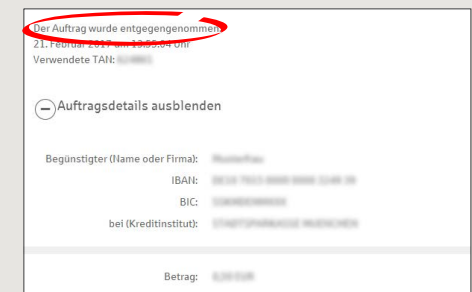With "**chipTAN manuell**", the TAN will be generated after you enter specific order data.
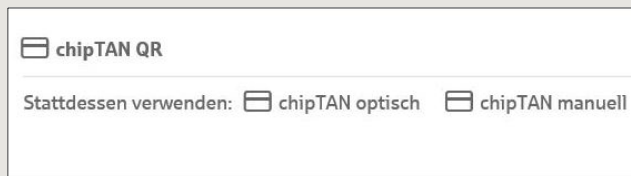
5 Now create a TAN with the TAN generator as described and compare the details in the TAN message with your original documents, e.g. invoice.
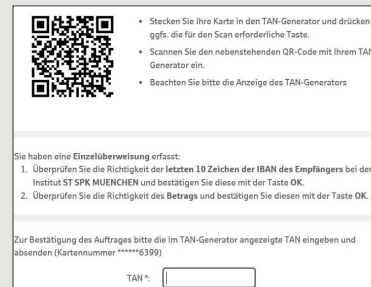
If they match, enter the TAN and tap **Send** („**Senden**").

Senden
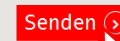
6 Your transfer has been carried out and you receive confirmation.

Tips for step 3: Enter the details directly. Errors can occur when copying. Avoid using umlauts and special characters. Euro and cents are separated with a comma. Avoid using any separator for thousand amounts.

DO YOU HAVE ANY QUESTIONS? WE WOULD BE HAPPY TO HELP YOU.

Central service call number: You can contact us under **06781 601-0 Mon – Fri from 8 am – 6 pm**.

Further information is available at:
www.ksk-birkenfeld.de/anleitungen

YOU CAN ALSO CONTACT US AT:

Online banking support for private customers
Telephone: 06781 6015870
Available: **8 am – 6 pm**